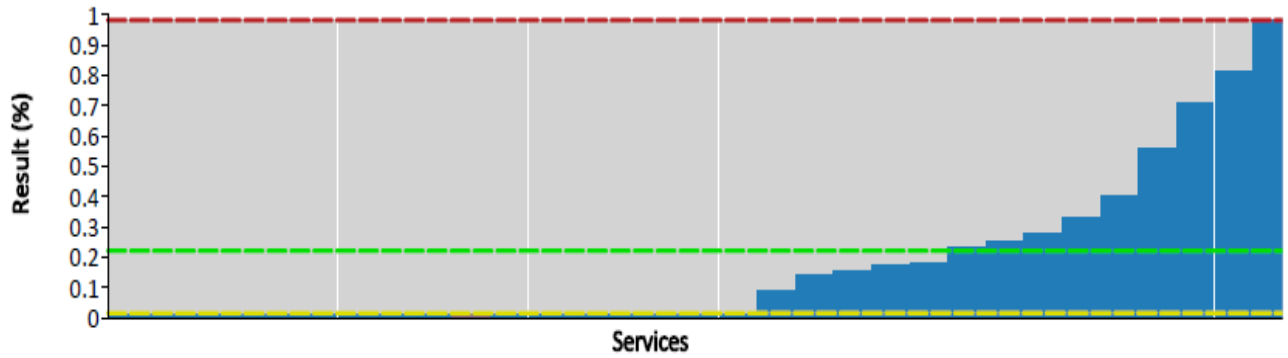


### 2.3a.S111 Unscheduled Vitrectomy

Unscheduled Vitrectomy is defined as the total number of patients undergoing unplanned vitrectomy in addition to the original cataract surgical procedure during the same theatre visit, expressed as a percentage of the total number of patients undergoing cataract surgery.

#### Benchmark



Total number of services: 31

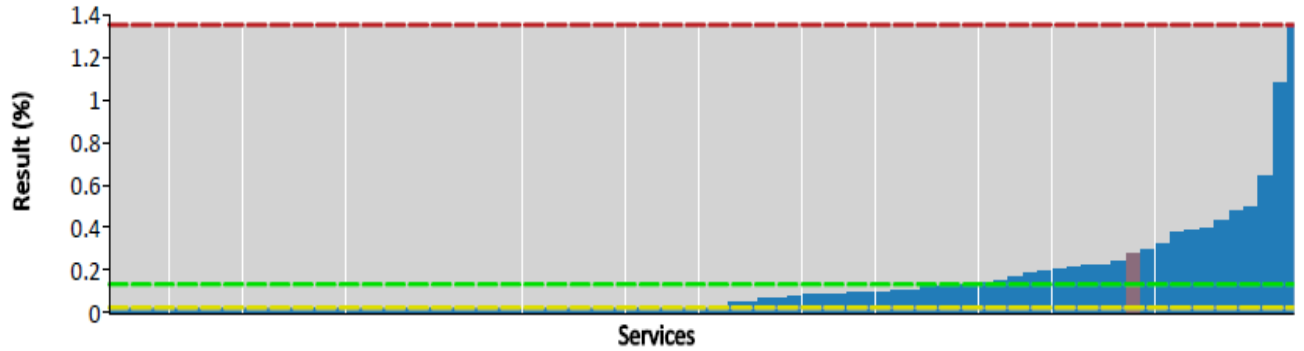
- Peers' Results
- ParkView's result: 0.00
- Minimum: 0.00
- Mean: 0.22
- Maximum: 0.98

Category	Minimum	Mean	Maximum	My Result
All Day Hospital	0.00	0.22	0.98	0.00

### 1b.S1.11 Patient Adverse Events

Patient Adverse Events are defined as the total number of patient adverse events occurring, expressed as a percentage of the total number of patients admitted. An adverse event is an incident in which unintended harm resulted to a person receiving health care. E.g. skin tears, pressure injury, return to theatre, haemorrhage, aspiration, other complications.

#### Benchmark



Total number of services: 81

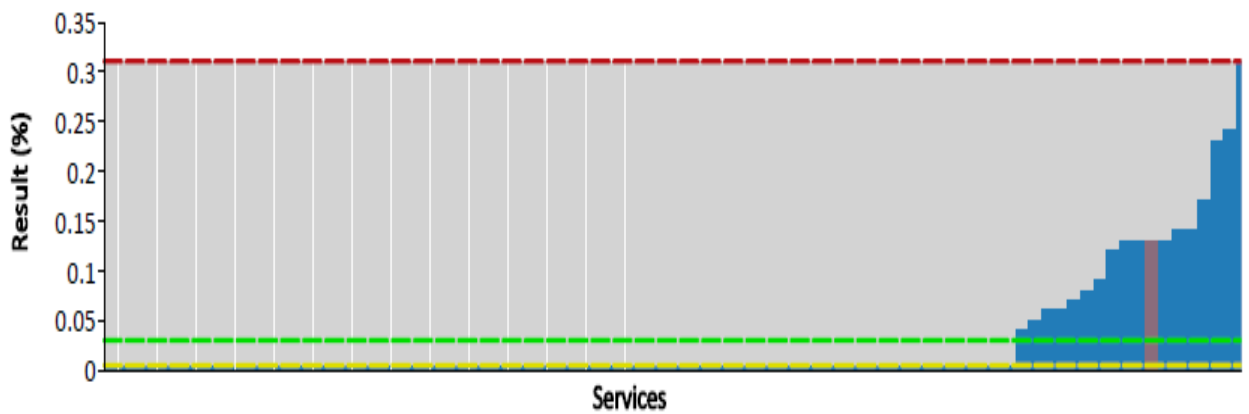
- Peers' Results
- ParkView's result: 0.27
- Minimum: 0.00
- Mean: 0.13
- Maximum: 1.35

Category	Minimum	Mean	Maximum	My Result
All Day Hospital	0.00	0.13	1.35	0.27

### 3f.S4.2 Medication Errors

Medication Errors are defined as the total number of medication errors, expressed as a percentage of the total number of patients admitted. A Medication error is described as errors in prescribing, dispensing, or administering medication.

#### Benchmark



Total number of services: 88

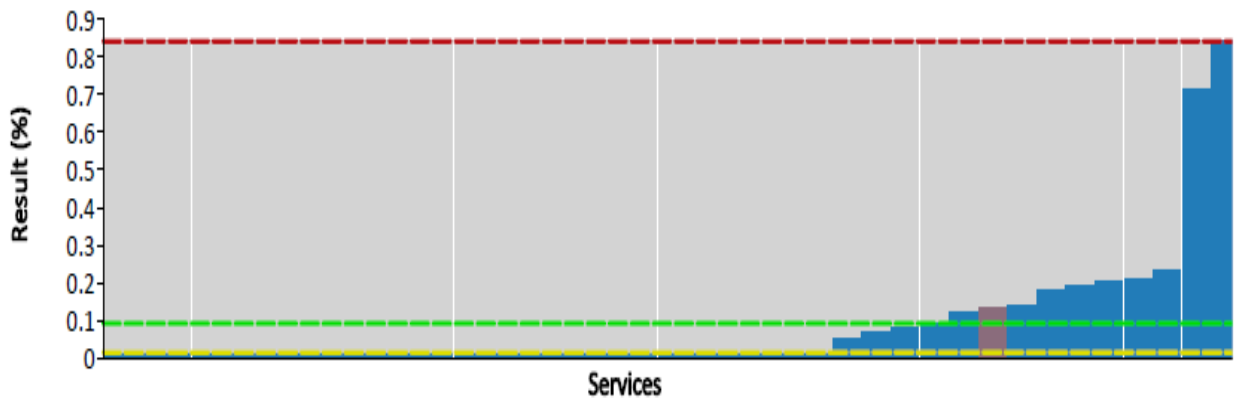
- Peers' Results
- ParkView's result: 0.13
- Minimum: 0.00
- Mean: 0.03
- Maximum: 0.31

Category	Minimum	Mean	Maximum	My Result
All Day Hospital	0.00	0.03	0.31	0.13

### 2.3b.S1.11 URTT within 1 month - Ophthalmology

URTT(Unexpected return to Theatre) within 1 month - Ophthalmology is defined as the total number of ophthalmology patients returning to the theatre for same condition/procedure within 1 month of most recent discharge, expressed as a percentage of the total number of ophthalmology patients undergoing surgery.

#### Benchmark



Total number of services: 39

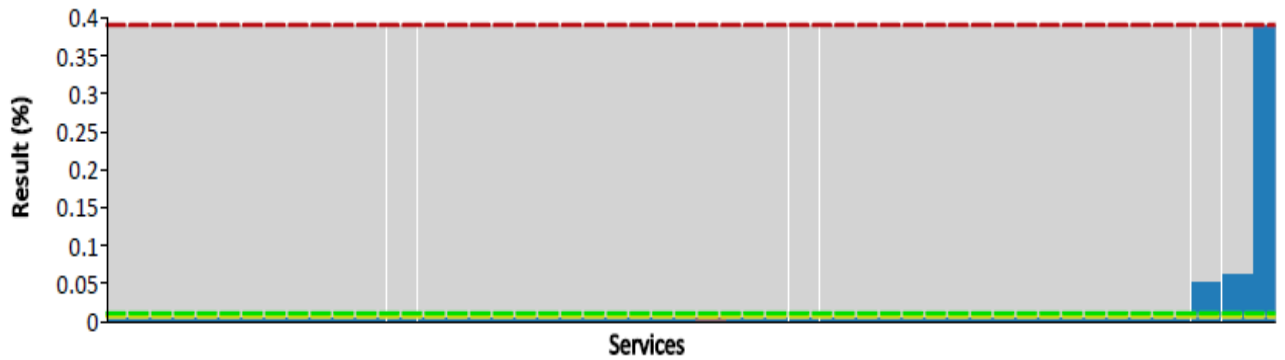
- Peers' Results
- ParkView's result: 0.13
- Minimum: 0.00
- Mean: 0.09
- Maximum: 0.84

Category	Minimum	Mean	Maximum	My Result
All Day Hospital	0.00	0.09	0.84	0.13

### 2.3c.S1.11 Post-Op Infection - Ophthalmology

Post-Op Infection - Ophthalmology is defined as the total number of ophthalmic patients having pathological evidence (microbiological confirmation of growth) of a surgical related infection on or after the fifth post-operative day, expressed as a percentage of the total number of ophthalmic surgical patients admitted.

#### Benchmark



Total number of services: 38

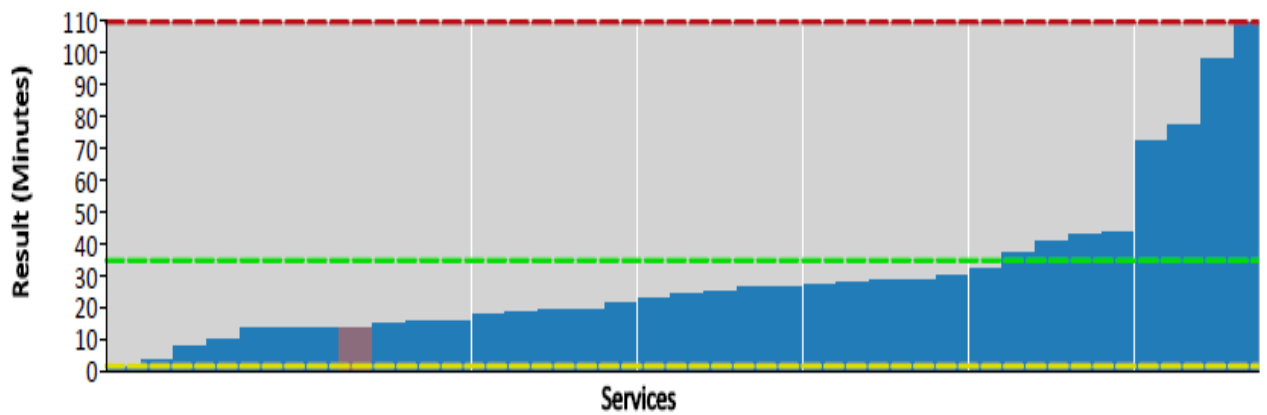
- Peers' Results
- ParkView's result: 0.00
- Minimum: 0.00
- Mean: 0.01
- Maximum: 0.39

Category	Minimum	Mean	Maximum	My Result
All Day Hospital	0.00	0.01	0.39	0.00

### 2.3d.S1.8 Patient Waiting Time - Ophthalmology

Patient Waiting Time - Ophthalmology is defined as the average preoperative or pre-procedure waiting time (in minutes) for ophthalmology patients. Waiting time is measured from booked appointment time to insertion of first eye drops.

#### Benchmark



Total number of services: 35

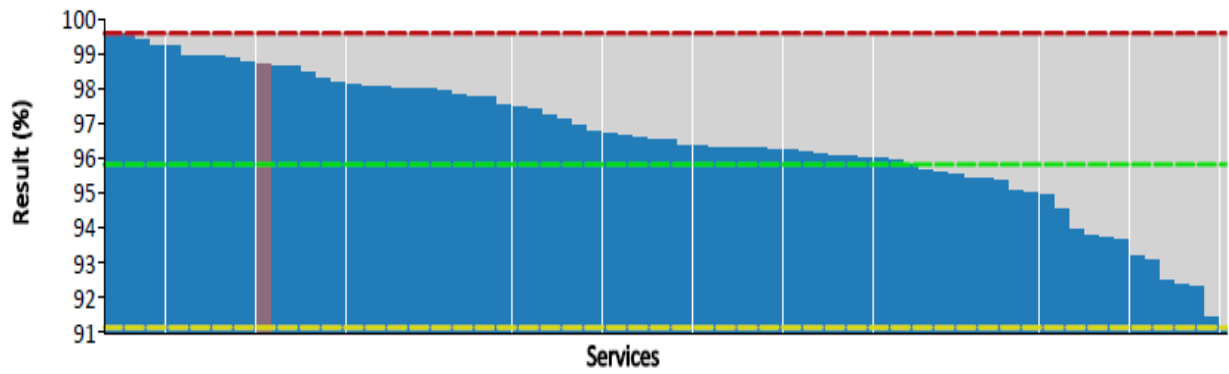
- Peers' Results
- ParkView's result: 13.69
- Minimum: 1.51
- Mean: 34.70
- Maximum: 109.54

Category	Minimum	Mean	Maximum	My Result
All Day Hospital	1.51	34.70	109.54	13.69

## 5j.S1.13 Overall Patient Experience Index

The percentage score attained from patients rating the level of satisfaction with all questions in the QPS survey for DPC.

### Benchmark



Total number of services: 75

- Peers' Results
- ParkView's result: 98.70
- Minimum: 91.12
- Mean: 95.80
- Maximum: 99.57

Category	Minimum	Mean	Maximum	My Result
All Day Hospital	91.12	95.80	99.57	98.70